



A PACCAR COMPANY

Kenworth Truck Company
Customer Service Department
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5888

Date of Letter

Subject: PSB E221: PACCAR MX-13 Engine Model Year 2014-2016 and MX-11 Engine Model Year 2016 Crank Case Ventilation (CCV) Module Extended Emissions Warranty Coverage

The VINs are listed on the back of this page

Customer name
Customer address
City, State ZIP

Dear Kenworth Customer,

Kenworth Truck Company has determined that certain Engine Model Year 2014-2016 PACCAR MX-13 engines and Engine Model Year 2016 PACCAR MX-11 engines in vehicles manufactured from 06/19/2013 through 02/21/2017 may not conform with emission control program requirements. Your vehicle has been identified as having a Closed Crankcase Ventilation (CCV) module eligible for extended warranty coverage.

A CCV module that does not operate as designed may cause your vehicle to emit particulate matter in excess of federal emission limits.

The problem is...	CCV module may not perform as expected for the full useful life of your aftertreatment system.
What your dealer will do...	If the CCV module with one of the following part numbers 1976007, 1972435, 2050455, 2022693, 2050457 should fail, it will be replaced under warranty.
What you must do ...	No action is needed on your part to enable this extension of warranty coverage for the CCV module. PACCAR has already applied the extended warranty to the vehicle(s) listed in this letter. If the check engine light illuminates, take your vehicle to the nearest Kenworth dealer for repair.

If you have previously paid to replace the CCV module, you may be eligible for reimbursement of the cost of parts and labor. Please provide your Kenworth Dealer with a receipt for the repair and your dealer will file a claim on your behalf. If approved, your dealer will issue reimbursement.

You can find your nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to bulletin **PSB E221** and the VIN listed on this letter.

If you require further information about this extended warranty coverage, reimbursement of a pre-notification remedy associated with this issue, or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question, using one of the following:

Email: Kenworth.Customer.Service@paccar.com with the bulletin number in the subject line
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
or

Phone: 425-828-5888

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Kenworth Truck Company

VIN: [VIN List]